

APPEALS FORM

Re: Office of Group Benefits (OGB) August 1st Prescription Plan Changes for Active Employees and Retirees without Medicare

<u>If your prescription claim(s) rejected or denied at your pharmacy in August/September 2014,</u> you may request an appeal by completing this form.

INSTRUCTIONS

Please read carefully before completing this form. Forms without the required information cannot be processed and will be returned to sender.

Part 1: Member Information (to be completed by the member)

- 1. Complete all information under Part 1. The member ID Number is located on your insurance card.
- 2. Please submit a separate form for each patient and pharmacy from which you purchase medications.
- 3. IMPORTANT NOTE: Payment and related correspondence will be sent to the insured member unless you provide us with an Alternate Address in Part 1.

Part 2: Receipt Information

- 1. Submit prescription receipts/labels that contain the requested information (shown below) or have your pharmacist complete Part 2 and Part 3. If you do not receive a receipt for your prescription(s), pharmacist signature is required.
- 2. Include all original pharmacy receipt(s). Tape receipts to a separate page to be submitted with the form. Note: Please do not staple receipts or other documentation to the form.
- 3. For multiple claims, please submit a separate Part 2 for each medication or use the multiple prescription alternative form.

PRESCRIPTION/PHARMACY INFORMATION

Prescription Label Example: Please use this example as a guide to locate the required information.

Note: Each pharmacy may have a unique label format.

Anytime Pharmacy #1234 (509)555-1234 Store NPI: 1234567890 123 Any Street Home Town, US 12345-6789 RX 1234567 **Date Filled: 1/1/2009** DOE, JANE DOB: 01/01/1900 456 Home Road (509)555-5678 Home Town, US 12345 Amoxicillin 500 mg capsules (Teva) DAW: 0 00000-1111-22 **QTY: 45** Days Supply: 30 A. SMITH, MD NPI: 4567890123 U&C: 200.00 **COPAY: 20.00**

- 1. Date Filled*
- 2. RX Number
- 3. Quantity*
- 4. Day Supply*
- 5. National Drug Code (NDC)*
- 6. Medication Name and Strength*
- 7. Physician Name
- 8. Physician National Provider ID (NPI)
- 9. DAW
- 10. Usual and Customary Price (U&C)/RX Price*
- 11. Copay*
- 12. Pharmacy National Provider ID (NPI)

*REQUIRED INFORMATION - CLAIM WILL BE RETURNED IF THIS INFORMATION IS NOT SUPPLIED.

Part 3: Pharmacy Information (To be completed by the pharmacy)

- 1. If required information is not available on the receipt, ask your Pharmacist to complete Part 2 and Part 3.
- 2. Remember to keep a copy of the completed form and receipt(s) for your records.
- 3. Send the completed form and receipt(s) to: MedImpact Healthcare Systems, Inc.

 OGB August 1st Plan Changes APPEAL

PO Box 509098

San Diego, CA 92150-9098

Fax: 858-549-1569

E-mail: Claims@Medimpact.com

Office of Group Benefits (OGB) Appeals Form

Indicates required information PART 1 Primary Member ID Number Group Number Name of Plan/Insurance Primary Subscriber Name* DOB: (mm/dd/yyyy)* Patient Name: (First, Middle, Last)* Date of Birth: (mm/dd/yyyy)* Relationship to Insured Spouse \square Dependent Insured Address: (Street, City, State, Zip code) Alternate Address: (Street, City, State, Zip code) *If no alternate address is specified, correspondence and/or payment will be forwarded to the primary subscriber address on file with your health plan/insurance. Member Signature* Telephone Number PART 2 RX Number Date Filled* New □ Refill □ National Drug Code (11 Digit)* Quantity* Day Supply* (check one) Medication Name and Strength * Physician Name & NPI Number RX Price* Co-Pay* Name: NPI: Compound? (If yes, please identify NDC ingredients & quantity amounts on the Compound Claim Form) Yes □ No National Drug Code (11 Digit)* RX Number Date Filled * New □ Refill □ Quantity* Day Supply* (check one) Medication Name and Strength * Physician Name & NPI Number RX Price* Co-Pay* Name: NPI: Compound? ☐ Yes ☐ No (If yes, please identify NDC ingredients & quantity amounts on the Compound Claim Form) PART 3 Affix Pharmacy Label Here or Enter the Required Information: Pharmacy Name* Pharmacy Telephone Number

APPEALS FORM Office of Group Benefits (OGB) August 1st Prescription Plan Changes for Active Employees and Retirees without Medicare

Street Address

State

Zip

City

NPI*

Pharmacist Signature*

Date*