

Office of Group Benefits

Notice to Agencies

EMERGENCY NOTICE

OGB Plan Members Can Refill Drugs Early

The Louisiana Office of Group Benefits announces today that due to the possible effects of Hurricane Ivan, it will waive early refill restrictions for plan members in the EPO, PPO, and MCO and OHP/Humana HMO health plans.

"This action is an effort to accommodate our plan members in South Louisiana who may need to evacuate," says A. Kip Wall, OGB's chief executive officer. "We are directing our participating pharmacies to allow plan members in areas being evacuated to fill prescriptions before they leave."

This waiver begins at noon on Tuesday, September 14 and will be in effect until midnight Friday, September 17th.

Plan members with questions about this waiver can call OGB's prescription drug provider, CatalystRx Customer Service at 1-866-358-9530 or OGB Customer Service 1-800-272-8451.