Office of Group Benefits

A. Kip Wall,

Chief Executive Officer

It's no secret that health care costs continue to

- Grocery workers strike in California.
- Transportation workers strike in California, Virginia and Maryland
- Cost-shifting to active plan members and retirees
- Benefit reductions are the hot topic.

Health Care Poll

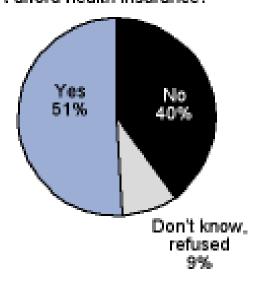


Advocate poll

Opinions health-care, insurance issues

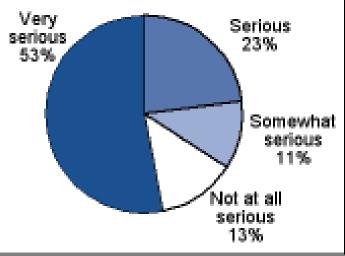
Taxes for health care

QUESTION: Would you be willing to pay more taxes to provide health-care insurance for those who cannot get or can't afford health insurance?



Insurance cost, availability

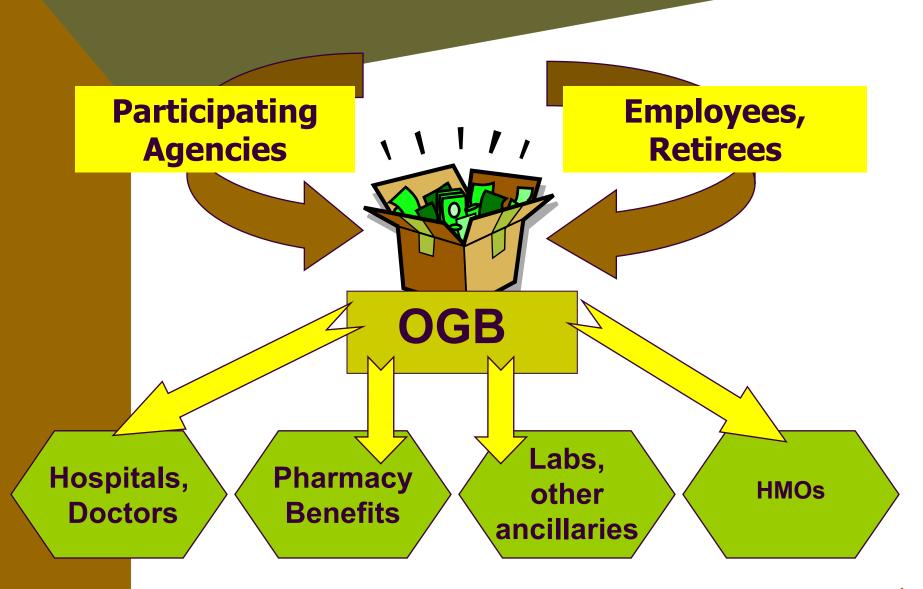
QUESTION: Please tell me how serious you think the cost and/or availability of health insurance is for you and your family personally. Please tell whether you think it is very serious, serious, somewhat serious, or not serious at all?



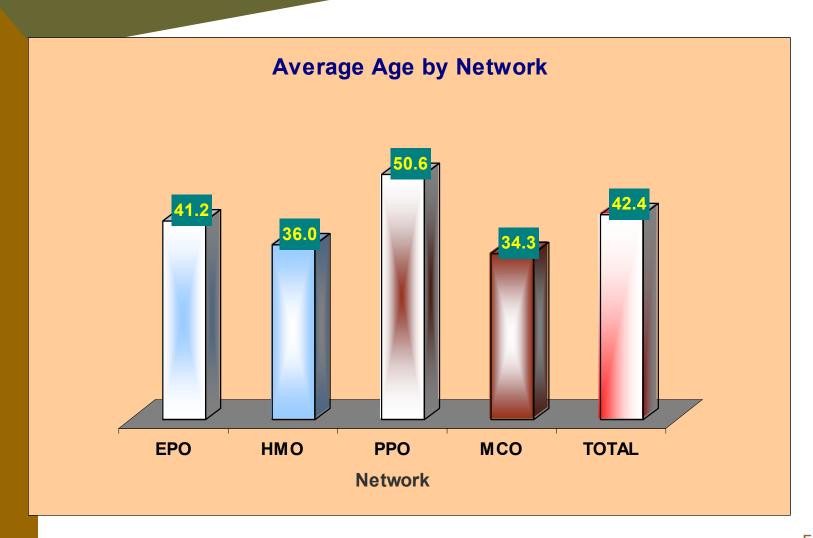
Source: Ed Renwick poll

Advocate graphic

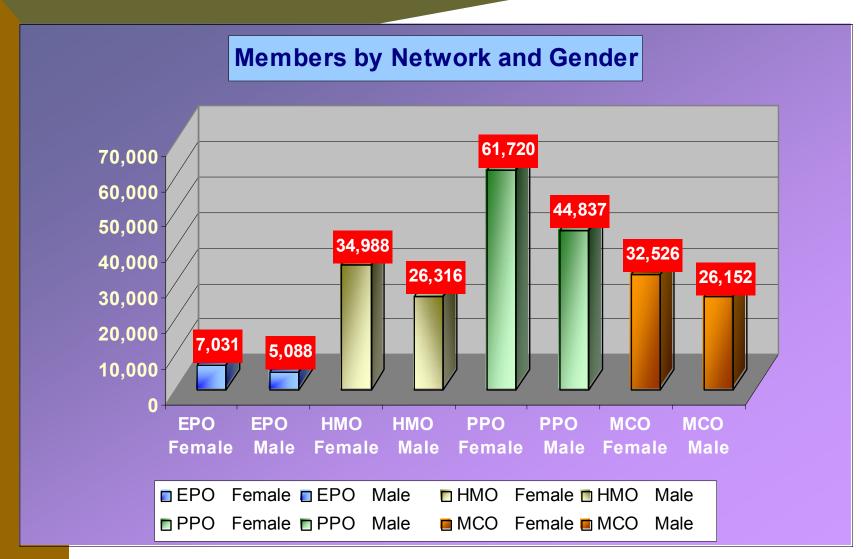
Revenue In -- Revenue Out



Average Age of OGB Members



Gender Distribution for OGB



Where does the money go?

Indemnity Health Claims	\$360,432,295
HMOs	\$161,839,945
Mental Health/Substance Abuse	\$6,021,371
Prescription Drugs	\$137,701,354
EPOs	\$81,360,685
Life Insurance	\$29,237,680
Administrative Expenses	\$38,189,941
TOTAL	\$814,783,271

Be in the know: OGB Chronic Conditions

Rank	Clinical condition	OGB Paid 2002-03
1.	Coronary artery disease	\$23.3 million
2.	Arthritis	\$8.5 million
3.	Diabetes	\$4.9 million
4.	High blood pressure	\$4.8 million
5.	Lung disease- COPD +Asthma	\$2.9 million

Be in the know: OGB Drug Expenses 2002-03

Rank	Brand	Purpose	OGB Paid
1.	Lipitor	Reduce cholesterol	\$4.67 million
2.	Zocor	Reduce cholesterol	\$4.48 million
3.	Celebrex	Relieve pain	\$2.90 million
4.	Nexium	Reduce stomach acid	\$2.82 million
5.	Prevacid	Reduce stomach acid	\$2.82 milliom

So, what is OGB doing?



Be Healthy -- General Wellness



Disease Management Program

- Helps monitor diseases, such as
 - Heart Disease
 - Diabetes
 - Asthma

Be Healthy -- General Wellness



Joint program with Mayo Clinic

- Personal health index
- Access to data bases
- State-of-the-art information resources
- Easy access from OGB website

Be Healthy -- Weight Control

- Pilot program with LSU to study the cost savings of gastric bypass surgery for morbidly obese
- Nutritional programs with Pennington Biomedical Research Center

Be Healthy -- Weight Control

Will be helpful in chronic conditions, such as:

- diabetes
- musculoskeletal disorders
- depression
- cardiovascular diseases

Be in control: Coronary disease



- 90% of people with severe heart disease have one or more factors:
 - smoking
 - diabetes
 - high cholesterol
 - high blood pressure

Weight!

USA Today, August 20, 2003

Be in control: Diabetes



- 90% of all people with newly diagnosed Type 2 diabetes are overweight
- Losing 5 to 7% of body weight can prevent Type 2 diabetes

American Diabetes Association

Be in control: Arthritis



- Get accurate diagnosis
- Protect your joints use assistive devices
- Get moving -- exercise
- Manage weight
- Reduce stress -- have fun
- Take your medication

Be in control: High Blood Pressure

- Take medication every day

- Reduce salt intake
- Eat well-balanced meals
- Exercise
- Control weight

Be in control: Lung Disease -- ASTHMA







Be in control:

Prescription drugs



- Generic drugs are often safe alternatives
- Ask doctor for samples
- Sign up for special drug programs for seniors offered by drug companies
- Over-the-counter drugs can be helpful
 - Prilosec now needs no Rx

Be Healthy -- Mental Health

"Live and Work Well" -- with United Behavioral Health

- Toll free number 1-866-492-7143
- Website www.liveandworkwell.com
- Harvard University Behavioral Health Study

Resources to help with the challenges of:

- Health and wellness
- Family and friends
- Managing life changes

- Increased premium subsidy for state employee health insurance premiums from 50% in 1998 to the current level of 75%.
- Eliminated an accrued unfunded liability of more than \$90 million, leading to financial stability.

 Introduced an interactive website with an enhanced layout for members to view training videos, slide presentations, frequently asked questions and other important information.

- Provides four plan designs to allow participants to select options that best meet their health care needs.
- Implemented an electronic enrollment system that integrates information between OGB, and agencies that are on the Office of Statewide Uniform Payroll (OSUP).

- Reduced hold time for telephone calls from plan members and providers.
- Added the Health Care Flexible
 Spending Account option to the State of Louisiana Flexible Benefits Plan which helps employees offset some medical costs on a pretax basis

Benefit Changes 2004-05

- Elimination of wild card option
- Lifetime maximum of \$1 million in MCO

Annual Enrollment 2004

- No positive enrollment If you are making no changes, you do not have to submit an enrollment form.
- Humana is purchasing Ochsner Health Plan – no major changes seen.

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