OGB Providers online access instructions …

The Office of Group Benefits website offers you and your staff these helpful features:

- Online access to your OGB contract
- Contract application forms
- Claims status information
- Balance-forward claim information
- Eligibility information for plan members
- Fee schedules
- Updates from OGB
- Add your web address to provider search listings accessible by plan members
- General information about OGB

Registration & logging in …

To access these features, you must log-in to the OGB website (**www.groupbenefits.org**). If you are already registered, but have forgotten your password, please use the **Contact Webmaster** link found at the bottom of each page.

If you have not yet registered, please follow these steps to register:

1. Go to www.groupbenefits.org and click **Register Now** in the upper left corner.
2. Select **Provider** and click **Register Now**.
3. Fill out all required information and click **Submit**.
4. Complete the **Create Account for Provider Online Access**.
5. Enter the name of the contact person for your website account. This person will be OGB's primary contact for all correspondence related to the account and click **Submit.**

To access the patient's eligibility …

1. Go to the **Provider's home page**
2. On the left menu tool bar, click **Eligibility**
3. Under **Submit Provider Eligibility Inquiry**, enter: member's Social Security number and the patient's date of birth and click **Submit.**

Fara contact number: 1-800-215-1093