



# State of Louisiana

Division of Administration  
Office of the Commissioner

**FOR IMMEDIATE RELEASE**

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## Some OGB Members Impacted by Anthem Security Breach

**BATON ROUGE** – The Office of Group Benefits (OGB) and Blue Cross and Blue Shield of Louisiana (BCBS) recently learned that cyber attackers have obtained personal information on some plan members through Anthem, Inc., a network affiliate. Anthem’s BCBS network can be accessed in a number of states outside of Louisiana for in-network OGB coverage.

Approximately 2,700 OGB members were affected by this security breach. Members who received services over the last 10 years in any of the Anthem service areas (CA, CO, CT, GA, IN, KY, ME, MO, NE, NH, NY, OH, VA, WI) may be in the impacted group. It is important to note that OGB’s servers and the Social Security numbers of these OGB members **were not** accessed. However, member names, dates of birth, city and state of residence, and OGB member ID numbers may have been compromised.

In the coming days, Anthem and BCBS will be notifying affected members by mail. This notice will include information on how to enroll in free credit monitoring and identity protection services. Anthem has also established a dedicated website, *AnthemFacts.com*, where members can access additional information, including frequently asked questions.

Anthem has established a dedicated toll-free number that affected members can call if they have questions related to this incident. That number is 877-263-7995.

OGB and Blue Cross Blue Shield of Louisiana’s servers **were not** breached by this attack and remain secure.

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