



ANNUAL ENROLLMENT 2021

WHAT YOU NEED TO KNOW

RATE INCREASE

The ever changing costs of healthcare requires OGB to occasionally make changes to our health plans in order to continue to provide our members with the coverage they are accustomed to. Therefore, effective January 1, 2021, premium rates for the Pelican and Magnolia plans will increase by 5.5 percent. Vantage Health Plan also will raise their rates by 6 percent. A copy of the premium rates for plan year 2021 can be found on the OGB website, info.groupbenefits.org/premium-rates/.

PHARMACY BENEFITS

Announcing our NEW Pharmacy Vendor

The Office of Group Benefits has a new pharmacy vendor for active members and their dependents and retirees and their dependents who are not eligible for Medicare who are enrolled in the following plans:

Pelican HRA1000 * Magnolia Local * Magnolia Local Plus * Magnolia Open Access



Over 1,100 network pharmacies in Louisiana

- Pharmacies other than CVS Pharmacy
- Over 600 independent Louisiana pharmacies
- Includes approximately 550 chain pharmacies such as Albertson's, Brookshire, Walgreens, Super 1 Pharmacy, Winn-Dixie and more!
- Over 65,000 pharmacies across the country

On-line and mobile resources

- Check Drug Cost and Coverage
- Pharmacy Locator

No interruption in your prescription drug coverage.

- Covered by MedImpact/Vibrant Rx through December 31, 2020
- Covered by CVS Caremark/SilverScript starting January 1, 2021

No change in your prescription drug coverage.

- No deductible
- Same coinsurance with maximum copayments
- Same \$1,500 annual out-of-pocket threshold
- Same copayments after you reach OGB out-of-pocket threshold



2021 ENROLLMENT MEETINGS

Due to health concerns stemming from the COVID-19 pandemic, annual enrollment will be a little different this year.

ACTIVE EMPLOYEE ENROLLMENT MEETINGS

All informational meetings for Active Employees will be held on-line. These sessions will be held several times a day for two (2) weeks. See the schedule below for the meeting registrations links.

DATE	LOCATION	START TIMES
Sept. 21	Reg. 1: Orleans, St. Bernard, Plaquemines and Jefferson Parishes https://la-ogb.zoom.us/meeting/register/tJ0vd-qurTouEtSGAQPFiGYrNFcfowsL4HB_	9:00 AM
Sept. 21	Reg. 1: Orleans, St. Bernard, Plaquemines and Jefferson Parishes https://la-ogb.zoom.us/meeting/register/tJcqud6vqDwjGtQNYqR7OsjBMYSTo5WLT7fi	2:00 PM
Sept. 22	Reg. 2: EBR, WBR, Livingston, Ascension, Iberville, Pointe Coupee, East and West Feliciana https://la-ogb.zoom.us/meeting/register/tJwpcOctrzgjGtSMXywwl9y6CLvfnleFjjV8	9:00 AM
Sept. 22	Reg. 2: EBR, WBR, Livingston, Ascension, Iberville, Pointe Coupee, East and West Feliciana https://la-ogb.zoom.us/meeting/register/tJUtcuyrqT0iHNVTjQJbKSZJluDtl4H1vrfa	2:00 PM
Sept. 23	Reg. 3: Lafourche, St. John, St. Charles, St. James, Assumption and Terrebonne https://la-ogb.zoom.us/meeting/register/tJMrcu-srjoiG9dDkcFboGvxLLHAHdbHmeeeV	9:00 AM
Sept. 23	Reg. 3: Lafourche, St. John, St. Charles, St. James, Assumption and Terrebonne https://la-ogb.zoom.us/meeting/register/tJYrceyqqTosHdlolCKO-JVnCjNjfYGHVfHQ	2:00 PM
Sept. 24	Reg. 4: Lafayette, Evangeline, St. Landry, Acadia, St. Martin, Iberia, Vermilion and St. Mary https://la-ogb.zoom.us/meeting/register/tJ0ld--tqDguGdSQJfKsNTAinF7YiXFnm3S	9:00 AM
Sept. 24	Reg. 4: Lafayette, Evangeline, St. Landry, Acadia, St. Martin, Iberia, Vermilion and St. Mary https://la-ogb.zoom.us/meeting/register/tJMtf-ioqjoiHdMbCvPNdu97xZLLuyVQbOO_	2:00 PM
Sept. 25	Reg. 5: Beauregard, Allen, Calcasieu, Jefferson Davis and Cameron https://la-ogb.zoom.us/meeting/register/tJMldemprzqwG9DpwZmjn043PdecKaZz_7BT	9:00 AM
Sept. 25	Reg. 5: Beauregard, Allen, Calcasieu, Jefferson Davis and Cameron https://la-ogb.zoom.us/meeting/register/tJwkfuqqjwqG9Qi9kxV7K3vnRRWslszK8po	2:00 PM
Sept. 28	Reg. 6: Vernon, Sabine, Natchitoches, Winn, Grant, Rapides, LaSalle, Catahoula, Concordia and Avoyelles https://la-ogb.zoom.us/meeting/register/tJlsfuuprzMqHNDxeFsVpsJBeetk5y11TDeP	9:00 AM
Sept. 28	Reg. 6: Vernon, Sabine, Natchitoches, Winn, Grant, Rapides, LaSalle, Catahoula, Concordia and Avoyelles https://la-ogb.zoom.us/meeting/register/tJwkf-uprTorE9DYziXJm_oDBPhIsQvAdixR	2:00 PM
Sept. 29	Reg. 7: Caddo, Bossier, Webster, Claiborne, Bienville, Red River and DeSoto https://la-ogb.zoom.us/meeting/register/tJMtdeytqj4uHtPr_pyveUooBrY3VzUxGVYy	9:00 AM
Sept. 29	Reg. 7: Caddo, Bossier, Webster, Claiborne, Bienville, Red River and DeSoto https://la-ogb.zoom.us/meeting/register/tJYrfuyhrTlrGdl06uWBN1OLNxEJb_ZG0fo7	2:00 PM
Sept. 30	Reg. 8: Ouachita, Union, Lincoln, Jackson, Caldwell, Richland, Morehouse, Franklin, West Carroll, East Carroll, Madison and Tensas https://la-ogb.zoom.us/j/98484999689?pwd=VnU3cWlFRDkrTjBwb2lua1BnUHLqdz09	9:00 AM
Sept. 30	Reg. 8: Ouachita, Union, Lincoln, Jackson, Caldwell, Richland, Morehouse, Franklin, West Carroll, East Carroll, Madison and Tensas https://la-ogb.zoom.us/meeting/register/tJ0kf-irqDktH9ZPnbUHX6vDq6yP7Wj0q-jk	2:00 PM
Oct. 1	Reg. 9: Washington, St. Tammany, St. Helena and Tangipahoa https://la-ogb.zoom.us/meeting/register/tJlkcOysrj0qGtyxFsJiBAYDa47vLWQXEbm4	9:00 AM
Oct. 1	Reg. 9: Washington, St. Tammany, St. Helena and Tangipahoa https://la-ogb.zoom.us/meeting/register/tJAoceChrDsvGNacQIDY9xvzSk1vdlumlbB	2:00 PM



2021 ENROLLMENT MEETINGS

NON-MEDICARE RETIREE ENROLLMENT MEETINGS

OGB will be holding in-person meetings for our retirees. These meetings will be limited in size and attendees, as well as OGB staff and vendors, will be required to wear a mask. Retirees should request a ticket through the EventBrite address found on the next page. If you are unable to make your reservation this way, please call OGB customer service at 1-800-272-8451 to have your name added to the list for the meeting you wish to attend.

DATE	LOCATION	START TIMES
September 29-30	DoubleTree by Hilton Lafayette **NEW LOCATION** 1521 West Pinhook Road. Lafayette, Louisiana 70503	9:00 AM or 2:00 PM
October 5 -6	Bossier City Civic Center 620 Benton Road, Bossier City, LA 71111	9:00 AM or 2:00 PM
October 13-14	Country Inn Conference Center 2727 Monroe Hwy., Pineville, LA 71360	9:00 AM or 2:00 PM
October 16	Southeastern Louisiana University (Student Union Annex) 303 Texas Ave., Hammond, LA 70402	9:00 AM or 2:00 PM
October 20-21	State Police Headquarters Auditorium 7919 Independence Blvd., Baton Rouge, LA 70806	9:00 AM* or 2:00 PM*
October 23	Southeastern Louisiana University (Student Union Annex) 303 Texas Ave., Hammond, LA 70402	9:00 AM or 2:00 PM
October 27-28	Houma - Terrebonne Civic Center 346 Civic Center Blvd., Houma, LA 70360	9:00 AM or 2:00 PM
October 27-28	Monroe Civic Center ** NEW LOCATION** 401 Lea Joyner Expressway, Monroe, LA	9:00 AM or 2:00 PM
November 3-4	University of New Orleans (University Center Ballroom) 2000 Lakeshore Drive, New Orleans, LA 70148	9:00 AM or 2:00 PM

Visit info.groupbenefits.org or call 1-800-272-8451 for more information.

*Meeting with an interpreter for hearing-impaired members.

****Please note new location of the Lafayette & Monroe Meetings**



2021 ENROLLMENT MEETINGS

NON-MEDICARE RETIREE ENROLLMENT MEETINGS RESERVATION LINKS

Reserve Your Spot!

Meetings will be limited to 50 people per session. Please reserve your spot through **Eventbrite** by using the links below that correspond with the meeting you wish to attend.

If you are unable to reserve your spot through EventBrite, you may call OGB customer service at 1-800-272-8451 to reserve your spot.

DATE	LOCATION	START TIMES
September 29 <i>Lafayette</i>	https://www.eventbrite.com/e/117273545331 https://www.eventbrite.com/e/117274973603	9:00 AM 2:00 PM
September 30 <i>Lafayette</i>	https://www.eventbrite.com/e/117275246419 https://www.eventbrite.com/e/117275537289	9:00 AM 2:00 PM
October 5 <i>Bossier City</i>	https://www.eventbrite.com/e/115503571291 https://www.eventbrite.com/e/115508461919	9:00 AM 2:00 PM
October 6 <i>Bossier City</i>	https://www.eventbrite.com/e/115509366625 https://www.eventbrite.com/e/115509864113	9:00 AM 2:00 PM
October 13 <i>Alexandria</i>	https://www.eventbrite.com/e/115530712471 https://www.eventbrite.com/e/115531392505	9:00 AM 2:00 PM
October 14 <i>Alexandria</i>	https://www.eventbrite.com/e/115532279157 https://www.eventbrite.com/e/115532485775	9:00 AM 2:00 PM
October 16 <i>Hammond</i>	https://www.eventbrite.com/e/117286040705 https://www.eventbrite.com/e/117287290443	9:00 AM 2:00 PM
October 20 <i>Baton Rouge</i>	https://www.eventbrite.com/e/115535960167 https://www.eventbrite.com/e/115536112623	9:00 AM 2:00 PM
October 21 <i>Baton Rouge</i>	https://www.eventbrite.com/e/115536559961 https://www.eventbrite.com/e/115536656249	9:00 AM 2:00 PM
October 21 <i>Hammond</i>	https://www.eventbrite.com/e/117287669577 https://www.eventbrite.com/e/117287860147	9:00 AM 2:00 PM
October 27 <i>Houma</i>	https://www.eventbrite.com/e/115547867783 https://www.eventbrite.com/e/115547905897	9:00 AM 2:00 PM
October 28 <i>Houma</i>	https://www.eventbrite.com/e/115547988143 https://www.eventbrite.com/e/115538385421	9:00 AM 2:00 PM
October 27 <i>Monroe</i>	https://www.eventbrite.com/e/115538140689 https://www.eventbrite.com/e/115538216917	9:00 AM 2:00 PM
October 28 <i>Monroe</i>	https://www.eventbrite.com/e/115538303175 https://www.eventbrite.com/e/115538385421	9:00 AM 2:00 PM
November 3 <i>New Orleans</i>	https://www.eventbrite.com/e/115548852729 https://www.eventbrite.com/e/115548868777	9:00 AM 2:00 PM
November 4 <i>New Orleans</i>	https://www.eventbrite.com/e/115548945005 https://www.eventbrite.com/e/115548961053	9:00 AM 2:00 PM



2021 ENROLLMENT MEETINGS

MEDICARE RETIREE ENROLLMENT MEETINGS

OGB will be holding in-person meetings for our retirees. These meetings will be limited in size and attendees, as well as OGB staff and vendors, will be required to wear a mask.

Retirees should request a ticket through the EventBrite address found on the next page. If you are unable to make your reservation this way, please call OGB customer service at 1-800-272-8451 to have your name added to the list for the meeting you wish to attend.

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*Meeting with an interpreter for hearing-impaired members.

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MEDICARE RETIREE ENROLLMENT MEETINGS RESERVATION LINKS

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DATE	LOCATION	START TIMES
October 1 <i>Lafayette</i>	https://www.eventbrite.com/e/117277683709 https://www.eventbrite.com/e/117277872273	9:00 AM 2:00 PM
October 2 <i>Lafayette</i>	https://www.eventbrite.com/e/117278464043 https://www.eventbrite.com/e/117278977579	9:00 AM 2:00 PM
October 7 <i>Bossier City</i>	https://www.eventbrite.com/e/115512110833 https://www.eventbrite.com/e/115512678531	9:00 AM 2:00 PM
October 8 <i>Bossier City</i>	https://www.eventbrite.com/e/115513170001 https://www.eventbrite.com/e/115512945329	9:00 AM 2:00 PM
October 15 <i>Alexandria</i>	https://www.eventbrite.com/e/115533159791 https://www.eventbrite.com/e/115533288175	9:00 AM 2:00 PM
October 16 <i>Alexandria</i>	https://www.eventbrite.com/e/115533426589 https://www.eventbrite.com/e/115534939113	9:00 AM 2:00 PM
October 22 <i>Baton Rouge</i>	https://www.eventbrite.com/e/115536894963 https://www.eventbrite.com/e/115537091551	9:00 AM 2:00 PM
October 23 <i>Baton Rouge</i>	https://www.eventbrite.com/e/115537233977 https://www.eventbrite.com/e/115537801675	9:00 AM 2:00 PM
October 29 <i>Houma</i>	https://www.eventbrite.com/e/115548098473 https://www.eventbrite.com/e/115548313115	9:00 AM 2:00 PM
October 30 <i>Houma</i>	https://www.eventbrite.com/e/115548327157 https://www.eventbrite.com/e/115548794555	9:00 AM 2:00 PM
October 29 <i>Monroe</i>	https://www.eventbrite.com/e/115539229947 https://www.eventbrite.com/e/115539290127	9:00 AM 2:00 PM
October 30 <i>Monroe</i>	https://www.eventbrite.com/e/115539366355 https://www.eventbrite.com/e/115539366355	9:00 AM 2:00 PM
November 5 <i>New Orleans</i>	https://www.eventbrite.com/e/115549059347 https://www.eventbrite.com/e/115549109497	9:00 AM 2:00 PM
November 6 <i>New Orleans</i>	https://www.eventbrite.com/e/115549229857 https://www.eventbrite.com/e/115549336175	9:00 AM 2:00 PM
November 6 <i>Hammond</i>	https://www.eventbrite.com/e/117288427845 https://www.eventbrite.com/e/117288612397	9:00 AM 2:00 PM
November 13 <i>Hammond</i>	https://www.eventbrite.com/e/117288835063 https://www.eventbrite.com/e/117289003567	9:00 AM 2:00 PM



RETIREE APPOINTMENTS

Retirees who are unable to attend a meeting or do not have internet access may schedule an appointment with an OGB customer service representative to ask questions and go over the 2021 benefit options. Appointments are available on a first come, first serve basis between 7:00 am - 9:00 am and 4:30 pm - 7:00 pm, Monday through Friday. To schedule an appointment, please call OGB customer service at 1-800-272-8451. On the date and time of your scheduled appointment, an OGB customer service representative will call you at the number you provided.

Members with questions about a specific plan benefits should contact their plan administrator. A list of those contact numbers can be found on the next page.

Due to social distancing requirements within the Claiborne Building, walk-in visits at the OGB offices are by appointment only.

ANNUAL ENROLLMENT BOOKLETS

In an effort to keep costs low, annual enrollment guides will only be mailed to retirees. Active employees may view the annual enrollment guide online on the OGB website, info.groupbenefits.org, under the Resources tab or on the Annual Enrollment website, www.annualenrollment.groupbenefits.org/. You will also find more information about plan options, meeting schedules and frequently asked questions on the annual enrollment website.

IS YOUR ADDRESS CORRECT?

Prior to annual enrollment, OGB is requesting members to double check the mailing address OGB has on file for them. Having the correct mailing address is important as our plan providers receive member contact information from OGB. If OGB does not have the correct address, this could delay the member receiving membership cards or other communications from their health plan. This is especially important this year as members in the Pelican HRA1000 or one of the Magnolia plans will be receiving new ID cards with the updated pharmacy benefits information on them. Please take a moment to verify your address with OGB.

DON'T FORGET

- Members enrolled in the HSA MUST elect or re-elect their HSA contributions for the 2021 plan year.
- Members enrolled in an FSA MUST elect or re-elect to participate for the 2021 plan year.
- No Action is Necessary if you would like to remain in your current OGB health plan for 2021.



ANNUAL ENROLLMENT 2021

RESOURCES / CONTACT INFORMATION

If you have any questions about annual enrollment, visit info.groupbenefits.org or call us at 1-800-272-8451. You can also contact our vendors with specific questions at the phone numbers below.

OGB Customer Service Hours: 8:00 AM - 4:30 PM Monday - Friday	1-800-272-8451	info.groupbenefits.org
Vendor	Customer Service	Website
Access Health (Access2Day) Hours: 9:00 AM - 5:00 PM (M - TH) 9:00 AM - 3:00 PM (Friday)	1-800-797-9503	access2dayhealth.com
Blue Cross and Blue Shield of Louisiana Hours: 8:00 AM - 5:00 PM CT Monday - Friday	1-800-392-4089	www.bcbsla.com/ogb
HMO Louisiana (Blue Advantage) Hours: 8:00 AM - 8:00 PM CT Seven days a week	1-866-508-7145 (TTY 711)	https://blueadvantage.bcbsla.com/contact-us/
Humana Hours: 7 a.m. - 7 p.m. CT Monday - Friday	1-877-889-9885 (TTY: 711)	www.Humana.com
Peoples Health Hours: 8:00 AM - 8:00 PM CT Seven days a week	1-866-912-8304	www.peopleshealth.com/ogb
Vantage Hours: 8:00 AM - 8:00 PM CT Monday - Friday	1-888-823-1910	www.vhp-stategroup.com
CVS Hours: 24 Hours Seven Days a Week	1-888-996-0069 <i>After Nov. 1, 2020</i>	https://info.caremark.com/oe/ogb <i>After November 1, 2020</i>
SilverScript Hours: 24 Hours a day Seven Days a Week	1-888-996-0104 <i>After Nov. 1, 2020</i>	https://info.caremark.com/oe/ogbmedicarerx <i>After November 1, 2020</i>
Discovery Benefits Flexible Spending Arrangement Hours: 7:00 AM - 7:00 PM CT Monday - Friday	1-866-451-3399	www.discoverybenefits.com
Additional Information	Member Services	Website
Centers for Medicare & Medicaid (CMS) 24 Hours a day / 7 days a week	1-800-633-4227	www.medicare.gov
Social Security Administration	1-800-772-1213	www.ssa.gov