OGB Pharmacy Benefits Manager Contract with Caremark will take effect January 1, 2023.

Effective January 1, 2023, Caremark/SilverScript will be the Pharmacy Benefits Manager (PBM) for the Office of Group Benefits (OGB) Pelican HRA1000 and Magnolia health plans. Prior to January 1, 2023, members should receive a new health insurance card that includes the new pharmacy information.

Here are some important facts you, our members, need to know:

1. **Active employees and non-Medicare retirees:**

    a. You can continue to use your current pharmacy; if it is in the Caremark network. You **DO NOT** have to use a CVS pharmacy. You can check to see if your pharmacy is in the Caremark network by visiting:
    https://www.caremark.com/wps/myportal/PHARMACY_LOCATOR_FAST

    b. You can check to see if your prescription is covered and what the cost will be by visiting: https://info.caremark.com/oe/ogb and scrolling down to Drug Lists.

    c. If you have questions about the pharmacy network or your prescription coverage, please contact the Caremark Customer Service team at 1-877-300-1906. The Caremark Customer Service team is available 24 hours a day, seven days a week.

2. **Medicare retirees:**

    a. You can continue to use your current pharmacy, if it is in the SilverScript network. You **DO NOT** have to use a CVS pharmacy. You can check to see if your pharmacy is in the SilverScript network by visiting:
    https://www.caremark.com/wps/myportal/PHARMACY_LOCATOR_FAST

    b. You can check to see if your prescription is covered and what the cost will be by visiting:
    https://www.caremark.com/portal/asset/SilverScriptMedDFormulary.pdf

    c. If you have questions about the pharmacy network or your prescription coverage, please contact the SilverScript Customer Service team at 1-888-996-0104. The SilverScript Customer Service team is available 24 hours a day, seven days a week.

If you need other assistance or have not yet received your new health insurance card, please contact OGB Customer Service at 1-800-272-8451.