



June 28, 2010

***OGB HMO plan member ID cards list employee name only***

Plan members who were transferred to or enrolled in the OGB HMO plan administered by Blue Cross and Blue Shield of Louisiana will receive two ID cards per family with the employee's name on each card. ID cards will not list the name of each covered dependent. This is standard for all Blue Cross health plans.

Additional ID cards can be requested from Blue Cross for dependents who are at an age which they need to carry their own ID card or live apart from the enrollee. If you need extra ID cards, call the customer service phone number on the back of your Blue Cross ID card. There is no charge for extra ID cards.

If you have questions or concerns, please visit or call an OGB Customer Service office in your area or call OGB Customer Service in Baton Rouge at 800-272-8451 (toll-free) or 225-925-6625 (in the Baton Rouge calling area). You can also call Blue Cross Customer Service at 1-800-392-4089 (toll-free).