



April 11, 2012

***OGB and our partners do not ask for members' financial information***

The Office of Group Benefits has learned that some OGB members have received fraudulent phone calls from someone stating they are a Medco representative and asking for the member's banking information.

**These calls are a scam to find out personal and financial information. Companies contracted by OGB do not ask for banking information from our members.**

If a member encounters this situation, here are the steps you should take.

- Never give out the information requested.
- Check your caller ID to see if the call location can be identified. (For instance, if it were Medco calling, the caller ID should say "Medco" or "Medco Pharmacy.")
- Report any suspicious phone calls to OGB.