



Pelican HSA775 Plan Member Health Savings Account Administrator Change

Effective November 30, 2015, Bancorp Bank will transition its HSA services for all account holders to HealthEquity, Inc.

What this means for OGB Pelican HSA775 members?

In the coming weeks Pelican HSA775 plan members will receive a letter from Bancorp Bank notifying them of the transition of their HSA account to HealthEquity. This letter will include important information members need to know before and during the transition of their HSA account to HealthEquity. In addition, members will also receive a welcome kit from HealthEquity, which will include a new debit card.

Transition Timeline

The transition from Bancorp to HealthEquity will occur automatically on December 5, 2015. Here are some other important dates:

- **Week of November 9, 2015:** HealthEquity welcome letters will be mailed to OGB members enrolled in the Pelican HSA775.
- **Mid-November:** HealthEquity® Visa® Health Account Card* and welcome kit should arrive and members will have immediate access to the HealthEquity member portal.
- **December 1, 2015:** For contributions outside of payroll deductions, members should send those to HealthEquity for processing.
- **December 4, 2015:** Bancorp Bank HSA cards will be deactivated and Bancorp Bank HSA checks written after this day will no longer be accepted.
- **December 7, 2015:** The members remaining HSA funds will be available on the HealthEquity HSA card. Members should wait to use their HealthEquity card until after this date. [W](#)

Click [here](#) for a comparison of features and services.

Click [here](#) for Frequently Asked Questions concerning the transition from Bancorp to HealthEquity.

For more information on HealthEquity, visit <http://healthequity.com/bancorp/members/> or call HealthEquity customer service at 877-915-3233.