



# ANNUAL ENROLLMENT 2020

## WHAT YOU NEED TO KNOW

### 5% RATE INCREASE

The ever changing costs of healthcare requires OGB to occasionally make changes to our health plans in order to continue to provide our members with the coverage they are accustomed to. Therefore, effective January 1, 2020, premium rates for the Pelican and Magnolia plans will increase by five percent. Vantage Health Plan also will raise their rates by five percent. A copy of the premium rates for plan year 2020 can be found on our website, [info.groupbenefits.org/premium-rates/](http://info.groupbenefits.org/premium-rates/).

To help offset that increase, members enrolled in the Pelican HRA1000, Magnolia Local Plus, Magnolia Local and Magnolia Open Access plans now have the option to receive primary care through Access2day Health

### ACCESS2DAY HEALTH



**Complete  
Primary Care**



**Labs, X-rays  
& Injections**



**Prevention /  
Wellness Care**



**Acute Care**



**No  
appointments**



**No  
copays**



**No  
deductible**



**No  
out of pocket  
expenses**



**No  
insurance  
headaches**



Scan the QR code to download the Access2Day Health App for your smart phone or tablet. You can also learn more about Access2Day Health by visiting the OGB website: [info.groupbenefits.org/access2day/](http://info.groupbenefits.org/access2day/)

### ANNUAL ENROLLMENT BOOKLETS

In an effort to keep costs low, annual enrollment guides will only be mailed to retirees this year. Active employees may view the annual enrollment guide online at the OGB Annual Enrollment website, [www.annualenrollment.groupbenefits.org/](http://www.annualenrollment.groupbenefits.org/). You will also find more information about plan options, meeting schedules and frequently asked questions on the annual enrollment website. OGB encourages members to bring a copy of the guide with you to one of the annual enrollment meetings being held across the state during the month of October.



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### IS YOUR ADDRESS CORRECT?

Prior to annual enrollment, OGB is requesting members to double check the mailing address OGB has on file for them. Having the correct mailing address is important as our plan providers (BCBS, Vantage, Humana, Peoples Health, HMO Louisiana, Access2Day Health, Discovery Benefits, MedImpact and VibrantRx) receive member contact information from OGB. If OGB does not have the correct address, this could delay the member receiving membership cards or other communications from their health plan. Please take a moment to verify your address with OGB.

### DON'T FORGET

- Members enrolled in the HSA MUST elect or re-elect their HSA contributions for the 2020 plan year.
- Members enrolled in an FSA MUST elect or re-elect to participate for the 2020 plan year.
- No Action is Necessary if you would like to remain in your current OGB health plan for 2020.

### RESOURCES / CONTACT INFORMATION

If you have any questions about annual enrollment, visit [info.groupbenefits.org](http://info.groupbenefits.org) or call us at 1-800-272-8451. You can also contact our vendors with specific questions at the phone numbers below.

OGB Customer Service Hours: 8:00 AM - 4:30 PM Monday - Friday	1-800-272-8451	<a href="http://info.groupbenefits.org">info.groupbenefits.org</a>
Vendor	Customer Service	Website
Access Health (Access2Day) Hours: 9:00 AM - 5:00 PM (M - TH) 9:00 AM - 3:00 PM (Friday)	1-800-797-9503	<a href="http://access2dayhealth.com">access2dayhealth.com</a>
Blue Cross and Blue Shield of Louisiana Hours: 8:00 AM - 8:00 PM CT Monday - Friday	1-800-392-4089	<a href="http://www.bcbsla.com/ogb">www.bcbsla.com/ogb</a>
HMO Louisiana (Blue Advantage) Hours: 8:00 AM - 8:00 PM CT Seven days a week	1-866-508-7145 (TTY: 711)	<a href="https://blueadvantage.bcbsla.com/contact-us/">https://blueadvantage.bcbsla.com/contact-us/</a>
Humana Hours: 7 a.m. – 7 p.m. CT Monday - Friday	1-877-889-9885 (TTY: 711)	<a href="http://www.Humana.com">www.Humana.com</a>
Peoples Health Hours: 8:00 AM - 8:00 PM CT Seven days a week	1-866-912-8304	<a href="http://www.peopleshealth.com">www.peopleshealth.com</a>
Vantage Hours: 8:00 AM - 8:00 PM CT Monday - Friday	1-888-823-1910	<a href="http://www.vhp-stategroup.com">www.vhp-stategroup.com</a>
MedImpact Hours: 24 Hours Seven Days a Week	1-800-788-2949	<a href="https://mp.medimpact.com/ogb">https://mp.medimpact.com/ogb</a>
VibrantRx Hours: 24 Hours a day Seven Days a Week	1-844-826-3451 (TTY dial 711)	<a href="http://www.MyVibrantRx/ogb">www.MyVibrantRx/ogb</a>
Discovery Benefits Hours: 7:00 AM - 7:00 PM CT Monday - Friday	1-866-451-3399	<a href="http://www.discoverybenefits.com">www.discoverybenefits.com</a>