



Annual Enrollment Appointments for Hurricane Laura Victims

Due to the devastation left in the wake of Hurricane Laura, the Office of Group Benefits (OGB) has opened up call-in appointments before and after regular working hours for victims of the storm to call in and speak with a customer service representative about their benefits and 2021 benefit options.

Appointments are available on a first come, first serve basis between 7:00 AM - 9:00 AM and 4:30 PM - 7:00 PM, Monday through Friday. To schedule an appointment, please call OGB customer service at 1-800-272-8451. On the date and time of your scheduled appointment, an OGB customer service representative will call you at the number you provided.

Members with questions about a specific plan benefits should contact their plan administrator at the number listed below:

Access2Day Health:	1-800-797-9503	Blue Cross Blue Shield of Louisiana:	1-800-392-4089
Blue Advantage:	1-866-508-7145	Discovery Benefits:	1-866-451-3399
Humana:	1-877-889-9885	Peoples Health:	1-866-912-8304
Vantage Health Plan:	1-888-823-1910	Via Benefits:	1-855-663-4228

Walk-in visits at the OGB offices are by appointment only.