



Access2Day Health Services

Beginning April 9, 2021, the services previously provided without an out-of-pocket payment through the Office of Group Benefits' ("OGB") contract with Access Health, Inc. will no longer be available. This change does not affect any other coverage or benefits afforded by your existing OGB health plan.

You and any dependents can still go to any primary care, urgent care, or clinic of your choice, but the services received from these providers will be subject to the applicable copays, coinsurances, and deductibles set forth in your OGB health plan document, including any costs associated with using a non-network provider.

You can view those plan documents on the OGB website under the [health plans](#) link found under the Services tab.

OGB entered this contract with Access Health, Inc. with the goal of saving money for our plan members and the State of Louisiana. Unfortunately, the Access2day Health program has not performed as expected.

If you have any questions regarding this notice, please contact OGB Customer Service at 1(800)272-8451.