



New BCBSLA Member ID Cards

The Office of Group Benefits is aware that members may not have received their new insurance cards with the updated pharmacy benefits information. We have reached out to BCBSLA and they informed us that the cards were mailed on 12/23/2021.

If a member has not received their card and has either a doctor appointment or needs to fill a prescription, they can visit the [BCBSLA website](#) to print off a copy. They will need to login to the site then click **Download ID Cards**.

Members can also visit the [Express Scripts website](#) to download and print a copy of their prescription card. Members will need to register with the site. Once complete, select the account dropdown menu and select Member ID Card.

If a doctor or pharmacy refuses to accept a printed copy of the ID card, they can contact the following Customer Service departments to verify coverage:

- Blue Cross Blue Shield: 800-392-4089
- Express Scripts: 877-417-2949
- Express Scripts Medicare: 866-781-7533
- OGB: 800-272-8451